

Umatilla County LCAC Meeting Minutes

DATE: APRIL 8, 2016

*OCDC MILTON FREEWATER
LOCATION*

MEETING CALLED BY	
CALLED TO ORDER	Rod Harwood, LCAC Chair
ADJOURNED	Rod Harwood, LCAC Chair
NOTE TAKER	Charlotte Dudley
ATTENDEES	Rod Harwood, Summer Crane, Cathy Wamsley, Julie Chrisim, Bart Murray, Terra Richter, Amy Pearson, Mariha Falconer, Kris Boler, Jill Boyd, Justine Taylor, Matt Dary, Eileen Chris, Marci McMurphy, Estela Gomez, Juli Gregory Nora Kramer, Sheryl Pierce, Carol Johnson, Christine House, Justine Taylor Darrin Umbarger, Theresa Hollibaugh, Cheryl Pierce, Kevin Campbell (by phone), Ari Basil Wagner (Guest presenter)
<p>Rod opened the meeting and thanked the Oregon Childhood Development Coalition for hosting the meeting today. Rod introduced himself as the chairman of L-CAC and asked attendees to take a moment to also introduce themselves.</p>	
<p>Old Business: Several people could not attend today's meeting because they are at a trauma informed care training to become master trainings.</p>	
<p>Minutes were reviewed- Judy Jenner had requested assistance filling in any blank spots in the March minutes. No changes noted. Motion to accept- Marci made a motion and Kathy seconded and it was unanimously approved to accept the minutes of the March 18, 2016 meeting.</p>	
DISCUSSION	<p>The LCAC Coordinator position is available. Judy Jenner did a great job. If someone would like to step up and provide the Coordination there are funds available to assist. Please let Rod know</p>
<p>Old Business: Identified Gaps & Recommended Preventive Healthcare Practices</p>	
<p><i>Community Members Feedback: "What are you hearing from the consumers?"</i></p> <p>Summer- Trying to get help for members on the Oregon Health Plan (OHP). There are questions about enrollment and assigned provider. There are issues with the call line, not the EOCCO line but the OHA line. They will not provide information needed, even with release of information and consent from the member. The call line will only talk directly with the member. Sometimes people will be on hold for 20 to 30 minutes. Another issue occurs when someone is trying to access detox- they often cannot get transportation. When calling the OHP line, callers often receive the message that says "OHP cannot take your call at this time." Kevin Campbell provided a phone number – Provider Services Director, Rhonda Busek at 503 945 6522 when trying to coordinate care with individuals. Carol asked what is available for someone who goes to jail- the OHP is suspended- and the consumer has 10 days to call in and get reenrolled. Once it is more than 10 days there is a lot more paperwork. The group asked how we get the information to inmates before they are being released. Bart shared that Community Corrections should have application assisters- there is a jail diversion program that should assist. Dale Primmer has been managing the outpatient drug and alcohol program that may provide assistance.</p> <p>All across the state, there have been 70,000 people closed on the OHP on March 31st. Consumers are reporting that they did not receive information telling them that they needed to renew. Local</p>	

programs have received 3 people with diabetes in need of critical care. Best case scenario is to do the presumptive eligibility in that case. Transportation is an issue. Varcia _____ at the Oregon Health Authority (OHA) is very helpful in helping people get what they need.

A few people have said that they receive letters. The LCAC group has asked for a list to know who in the clinic has received closure notices. EOCCO is sending out a letter that explains what to do. There is also an application fair in several locations to renew applications. A letter is being sent out on Monday. The EOCCO is anticipating difficulties. Another 50,000 will be receiving letters of closure in April. Renewal is once a year.

Can the EOCCO send out information/list to providers that lets them know when patients will expire? Justine Taylor and Chris House and Chris House have been working with Jordan Rawlins and the EOCCO.

This is a website that is available for renewal assistance- Urgent.request5503@state.or.us. On the subject line put urgent and be sure to use a secure website.

Juli said that many OHP members are asking/need assistance understanding assigned provider. It would be helpful to have a list of people in need of an assigned provider.

Rod has heard that St Anthony Hospital gets overwhelmed by Emergency Department (ED) visits, particularly around 3 PM- many clinics have to say that they are closing and suggest that patients go to the ED. The lack of urgent care and weekend hours are huge piece that are missing. Jill mentioned that primary care clinics should provide 24 hours access for telephone support. Connexions is working on emergency department use education.

LCAC members have heard that Emergency Departments are saying that patients are saying that providers are sending people to ED because there is so much demand. Good Shepherd hospital added evening hours until 10:00 PM but people still show up at 11. Sometimes the ED will refer to CHWs first and then see folks to come up with a plan. Juli does not want to wait until people are on an Eddy report (meaning ED visit #5).

Jordan Rawlins from the EOCCO can provide a power point of Emergency Department trends and thought. Chris asked if behavioral health was included – Ari said there could be a presentation that includes both.

Does anyone know any facility that will take people with dementia and violence? Grande Rhonde Rehab and Wildflower in Lagrande are available for some people but maybe not for people with high needs.

Marci shared that at the LCAC meeting in Morrow- Malheur County has developed brochures and cards for member engagement in the LCACs. The LCAC subcommittee is working on planning an event for May or June and will have the details at the next LCAC meeting.

Jill- Marisol Clinic is having a health fair in July. They are partnering with Good Shepherd and Fiesta Foods. Anyone can participate- Sunday July 31st from 1-5. Adolescent well visits will be happening. Community Health Workers and Application Assisters will be available. Umatilla Health Dept. will also be there for immunizations- right next to clinic.

In Pendleton on May 7th from 9:00Am- 2:00PM at the Convention Center there will be a health fair called Passport to Health- Emily Smith and Elizabeth Michael are organizing it. They already have

about 30 or 40 booths filled.

Darrin and Taylor Smith from the Umatilla Health Dept. received a grant from OHSU to work with healthy lifestyles with people with disabilities. They received training. They will be going through the racquet ball club and doing 13 additional assessments of places. They are evaluating places to find out how to adapt programs to become accessible for everyone.

Rod shared that Umatilla and Morrow counties will be sharing the results of the hospitals Community Health Assessments across the region. Rod will be taking the presenter, Brittney around. There are several locations but the information will be the same at each presentation. All information will be shared across all sites. It will be posted on the websites.

Kathy said the Children’s Health Assessment is out in the community. The survey is very easy to do on line. Several LCAC members have helped to distribute them. Clarification- folks are supposed to do the survey on the child with the next birthday. So far there are 289 and we need a total of 377 for the children’s survey.

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New Business: update on CHA- Ari Basil Wagner

DISCUSSION	<p>The vision of the EOCCO is the Triple Aim- better care, better health and lower costs. In the past folks who had complex medical needs they had to go to many places that were not necessarily connected. The CCO is there to provide a global budget, local control, and coordinated care.</p> <p>We have been working on the CCO for three years but didn’t start an assessment until 2014. It is not really enough time to measure impact but can tell us more about what is the health data telling us. Community wide data is better to use if you are doing community wide programs.</p> <p>LCAC priorities were listed on the slides <i>Summary- general community information</i> Slight increase in language other than English spoken at home Reduction in unemployment (higher than state) Reduction in violent crime (and lower then state) Slight decrease in smoking Decrease the DUI rates (lower than state) Increase in excessive drinking Slight decrease in obesity rates Fewer people reporting feeling healthy Decrease in rates in causes of death for heart disease, stroke, and suicide Higher rates of inadequate prenatal care vs state rate Significant decrease in rate of low birth weight babies</p> <p><i>Today versus 2013</i> Population in county larger representation of Hispanic people compared to state and has increased locally <i>Social determinants of health</i> high school graduation rates increased unemployment decreased (still higher than state)This looked “off” to the</p>
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group
housing was discussed but looked “off” to the group
Violent crimes- went down. Is it reduced because there is less law enforcement available?
Smoking—a reduction has occurred
Smokeless tobacco- reduced but still higher than state
DUI rates- lower
Excessive drinking-went up but also changed the way they measured it.
Obesity down
The number of people with disabilities decreased
Overall health reported as good went down
Good mental health days- about the same
Leading causes of death- heart disease, stroke, suicide all down

OHA Incentive measures for the EOCCO
The region did not meet Adolescent well checks, access to care, satisfaction with care, and colorectal cancer screening

Ari discussed the utilization data- comparison of the county and EOCCO for OHP members.
Inadequate prenatal care- very high in Umatilla county
Low birth weight- huge drop (could be measured differently)

Rod suggested that prioritizing will come after we look at the data and the hospital data. The group noticed that some of the data did not match with the information from the hospitals CHA. The data times may have been different or there may be some different sources.

Kathy mentioned that she believes the partnership with Early Learning Hub has had some great health outcomes specifically oral health
Bart suggested that in the regional priorities should be changed from mental health to behavioral health (to include substance treatment etc.)

The subcommittee working on equity and inclusion decided to look at data first then make decisions. Kathy heard a webinar for oral health and diversity that was excellent. Would like to send it out for others to watch it. Juli can forward the link out to everyone.

Estela informed the group that the Raising of America webinars are available- check out website and neuroscience of children and how to thrive that are free from April 1-April 17 [www raisingofamerica.org](http://www.raisingofamerica.org)

Kathy said Paper Tigers will be available in the future. ESD is looking at purchasing the dvd. Juli thought it would be great to pair with Master Trainers work.
Rod said that a grant application for triple p positive parenting has been submitted. They have not heard yet.
Juli let the group know that they have not received funds from the Transformation grant yet and this is causing issues because they are a collaborative project and people need to have the funds to do the projects.
Rod gave an update on the Regional CAC meeting- MODA gave an update on

	<p>MODA. Safe Sleep/Cribs for Kids is an EOCCO initiative that is available for the medical clinics when working with pregnant women. OCDC has been using the Cribs for Kids program for a long time. It provides education on safe sleeping as well as a portable crib and needed supplies for newborn babies. Kathy shared that safe sleeping is important for all age groups.</p> <p>Good of the order- next meeting May 6th- Good Shepherd Hospital</p> <p><i>Announcements</i> CAPECO- May 26 and 27 training on deescalating violent situations- more info to come for providers</p> <p>CAPECO- hosting Dancing with Pendleton stars- next week</p> <p>Older adult Mental Health First Aid- April 22nd at Good Shepherd</p>	
ACTION ITEMS	PERSON RESPONSIBLE	DEADLINE
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Next meeting scheduled for May 6th, 2015
Good Shepherd Hospital
Conference room #2
Hermiston, Oregon