

AGENDA ITEM FOR ADMINISTRATIVE MEETING () Discussion only
(X) Action

FROM (DEPT/ DIVISION): County Counsel

SUBJECT: Wireless Watchdogs

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| <p>Background:</p> <p>Authority is sought to contract with Wireless Watchdogs to optimize the county use of its mobile devices. The company can audit the use of the county cell phones and recommend alternate providers, methods of use and efficiencies to control cost. The cost for the services is \$3.40 per line per month, and is based on an Oregon State contract.</p> | <p>Requested Action:</p> <p>Authorize contract with Wireless Watchdogs for wireless management services and mobile expense reduction</p> |
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ATTACHMENTS: Information Sheet

*****For Internal Use Only*****

Checkoffs:

- () Dept. Heard (copy)
- () Human Resources (copy)
- () Fiscal
- (X) Legal (copy)
- () (Other - List:)

To be notified of Meeting:

Needed at Meeting:

Scheduled for meeting on: October 5, 2022

Action taken:

Follow-up:



wireless watchdogs

WIRELESS WATCHDOGS

COST-EFFECTIVE AND EFFICIENT MANAGED MOBILITY SERVICES

Managed Mobility Services (MMS) give you efficiency, cost-effectiveness, security, and insight across the entire mobile device lifecycle.

Managed mobility services take care of your agency's mobile devices from procurement and outfitting all the way through their end-of-life. It removes the burden of device management and support from I.T., reduces wireless expenses, and helps to ensure the safety and security of the devices and the data which they could access.

For the Oregon Department of Human Services/Oregon Health Authority (Oregon DHS/OHA), we centralized and consolidated work flow, improved efficiencies, and significantly reduced costs of maintaining wireless devices – and now these same services are available to other state agencies via Basecamp.

Here's a high-level overview of what you can expect



WIRELESS EXPENSE MANAGEMENT

Rate plan analyses and optimization, unused line reduction, invoice consolidation, and overage prevention combine to reduce the costs of fielding mobile devices.



MOBILE DEVICE SECURITY

Mobile devices are secured through security policy creation and implementation for device tracking, locking, and wiping, and detection of excessive login or jailbreaking attempts.



REPORTING SERVICES

Preconfigured and custom, user-built reporting capabilities provide management insights into device usage at summary, organizational, and financial account levels, enabling informed decision-making.



CUSTOMER SUPPORT SERVICES

Business-hours admin support and after-hours support for lost or stolen devices are coupled with a ticket-driven system that frees internal IT staff while keeping mobile workers connected and productive.

For more information, email sales@wirelesswatchdogs.com